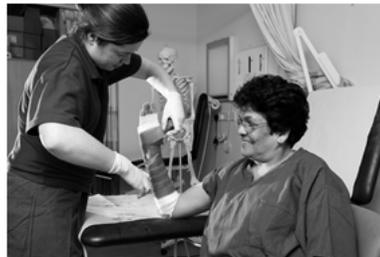


# **NHS Improvement**

**Lancashire County Council, Health Scrutiny Committee**

**Tuesday, 18 October, 2016 10.30 am**

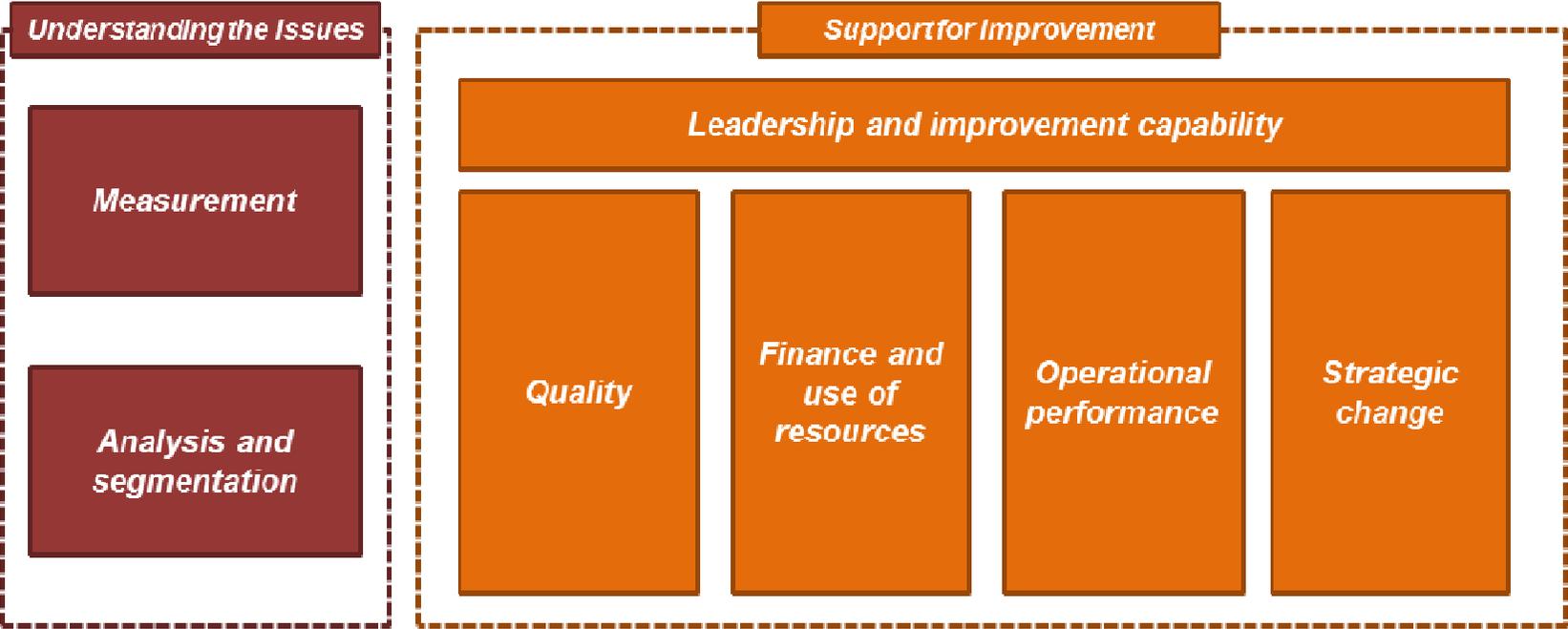
**Lyn Simpson, Executive Regional Managing Director (North)  
Vince Connolly, Regional Medical Director (North)**



# The core components of our operating model



*Building effective relationships with providers and health systems*

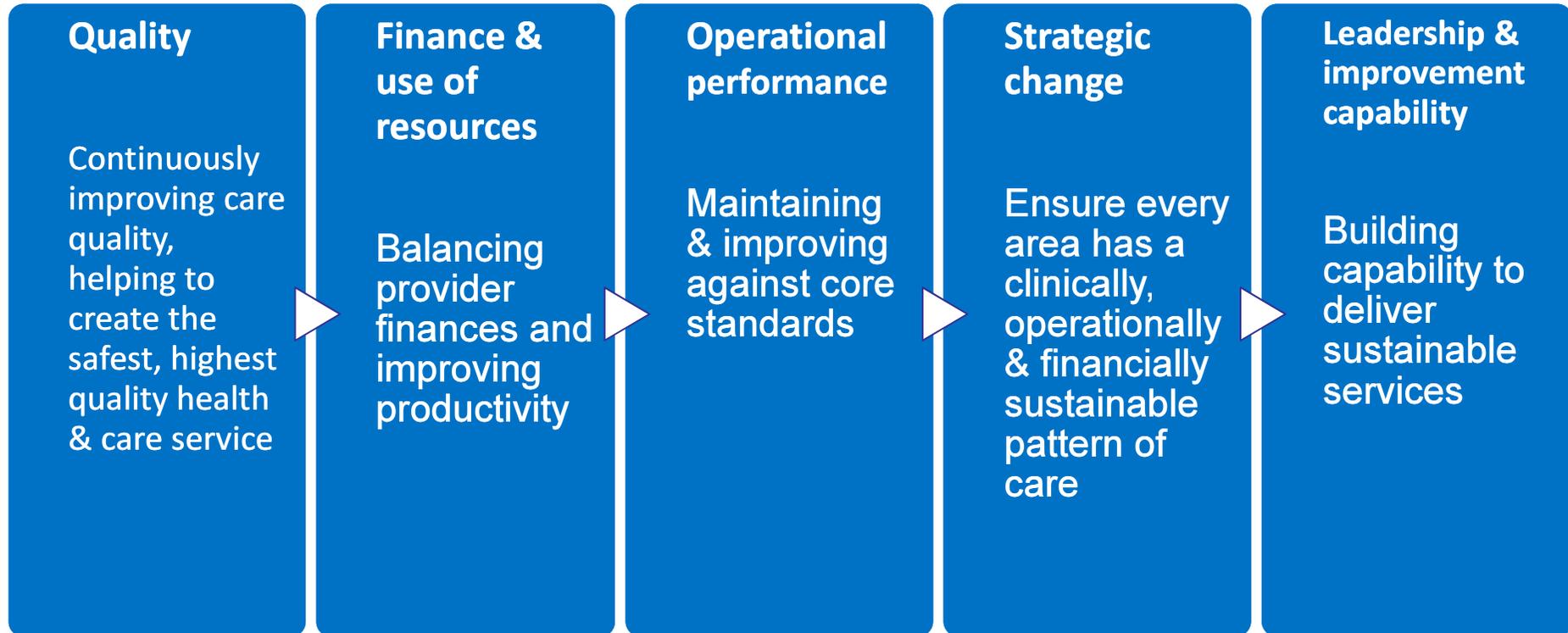


*Holding Boards to account and supporting planning and other key decisions*

*Shaping the environment for providers in partnership with other ALBs*

*Continuous learning and improvement to refine our methods*

# Our objectives



NHS Improvement will oversee and provide support on these five themes

## Area of focus – quality

Some priorities :

- Support for the **most challenged** providers
- Support trusts in implementing the priority standards for **seven day hospital services** for 25% of the population
- Develop a clear approach to **safe staffing** for all professional disciplines and deliver priority activities, including a refreshed National Quality Board (NQB) framework for safe, sustainable staffing

## Area of focus – finance and use of resources

Some priorities :

- Ensure provider sector on trajectory to **aggregate financial balance**
- Ensure the provider sector achieves a minimum **2% efficiency** by the end of 2016/17
- Tackle unwarranted variation in hospital efficiency by implementing key recommendations in the **Carter Review**
- Develop and deploy metrics to assess providers' **use of resources**, together with CQC

## Area of focus – operational performance



*Improvement*

Some priorities:

- Deliver **A&E** performance during 2016/17 that, in aggregate, is significantly better than that during 2015/16
- Improve winter **A&E** performance in 2016/17 compared with 2015/16
- Improve performance against **NHS Constitution standards**,
- Together with NHS England, support providers to deliver the current **mental health access and waiting times standards** by the end of Quarter 4 of 2016/17 and embed these in our approach to oversight

## Area of focus – strategic change

### Some priorities

- Work closely with NHS England to support providers and local health systems, particularly the **most challenged**, to develop credible long-term solutions
- Support the implementation of **new care models**, including issuing guidance on regulatory issues and developing an accreditation approach for foundation groups/hospital chains
- Explore, and where appropriate, facilitate independent sector providers to **form NHS partnerships** that deliver improvement across the sector

## Area of focus – leadership and improvement capability



Some priorities :

- With national partners, publish the National Strategy for **Leadership Development and Improvement**
- Develop leadership capacity and capability
- Build capacity and capability for **continuous improvement** with our priorities being to develop board training programmes
- Drive improvement in urgent and emergency care, including developing the **Emergency Care Improvement Programme**

## Our local organisation – NHS Improvement in the North



- NHS Improvement is organised into four regions: London , South, Midlands and East, and North each led by an Executive Regional Managing Director.
- In the north we have four sub-regional teams each led by a Delivery and Improvement Director: Cumbria and North East, Yorkshire and Humber, Cheshire and Mersey and Greater Manchester and Lancashire.
- Anne Gibbs is the Delivery and Improvement Director for Greater Manchester and Lancashire.

## Our local organisation – NHS Improvement in the North



- Each of these sub-regional teams comprises finance, clinical and management team members who support and oversee the Trusts in their areas under the NHS Improvement Standard Operating Framework.
- We are also one of the national health and care bodies that is overseeing local STP processes alongside NHS England Health Education England, Care Quality Commission, the National Institute for Health and Care Excellence, and Public Health England.